

WebsiteAlive Facebook FanPage App

A WebsiteAlive How-To Guide



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If you do not have a WebsiteAlive account, please feel free to give it a try for FREE for 30 days.

Please visit www.websitealive.com to learn more and sign up.

▶ If you need further assistance, help or support, please feel free to visit us at www.websitealive.com for more information.

Facebook FanPage App Installation

NOTE: In order to install the Facebook FanPage App you must have access to both your WebsiteAlive Administrator Account as well as your Facebook FanPage.

1. Go to www.websitealive.com
2. Click on **Log In** in the top right corner of the main menu.
3. Once the form appears, please fill in your login information
4. When prompted, select **Administrator** from the 2 available options.

Facebook FanPage App Installation

1. On the left menu click **Basics > Apps & Addons**.
2. Locate and click the Facebook tab.
3. Below the Facebook description, find and click the link **Visit Facebook.com**.
You will then be automatically directed to Facebook to load the app.
4. When prompted, click **“Add WebsiteAlive to Your Page”**
5. You will be asked to select the Facebook FanPage where you'd like to use the app. If you have more than one, please select the correct page.
6. Once selected click **“Add App Tab”** to confirm.

Once confirmed you will be automatically directed back to your Facebook page with a notice that a new tab has been added.

Facebook FanPage App Installation

1. Navigate to your tabs and find the button **“We Are Here!”** Click this button.
2. You will see a prompt to login to your WebsiteAlive account. **Enter your WebsiteAlive username and password.**
3. Click **Login**
4. Once logged in, you will be prompted to select the relative website associated with your Facebook FanPage.
Select the correct website and confirm.
5. Once confirmed, you will get a notification letting you know that everything installed correctly.
6. You will then be asked to refresh the page to see your live chat in action.

Now you can easily chat with both your website or facebook visitors directly from your Operator Console!

No other steps are necessary.

Enjoy.



Website Alive[®]
Let's Connect

Facebook FanPage App

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